By Mary Harp Shankles

Badges, banners and neck clips worn by DFW’s concessionaires declared “You are important.” Business is built on customer service and who better knows it than DFW International.

As an expression of appreciation for the success that the concessionaires bring to DFW, trophies and checks were presented by Zenola Campbell and Carolyn Phillips on Nov. 16. The surprised winners were full of excitement for themselves and for each other as the winners’ names were announced in each category.

No businesses’ success is more important than its employees. So the celebration began with recognition and awards for Employees of the Year. The 2011 Retail Employee of the Year is Miyoshi Henke, Paradies-Pugh A13, and the 2011 Food & Beverage Employee of the Year is Jose Negro, McDonald’s B30. Each received a check for $500.

By Mary Harp Shankles

Pan American World Airways, often simply called Pan Am, is gone but it certainly is not forgotten. Each month, former Pan Am personnel gather socially through World Wings International, Inc., the philanthropic organization of former Pan Am flight attendants. Members of the DFW World Wings held their November meeting at the Frontiers of Flight Museum.

“Oh, they’re Pan Am!” Diane Winston, a flight attendant hired by Pan Am in 1965, said those words and similar phrases were whispered as people parted when Pan Am’s flight attendants and pilots walked past. “That was the beginning of the most exciting time in all my 22 years of life. One of the good things about our job was that we really never had a boss like most employees.”

Pat Smith, president of the local chapter of World Wings, explained that the stewardesses and pilots were the ‘crème de la crème’ of Pan Am Airways.

By Mary Harp Shankles

Children at Irving Bible Church (above) make decorations for hundreds of Thanksgiving dinner baskets to be distributed to people in need. Families load up the bags for distribution.

Giving back

Photos by Alice Canham

Airport concessionaires’ excellence recognized

Please see CONCESSIONS on Page 6

Friendships and memories remain of Pan Am Airways

Please see PAN AM on Page 8
Riddles for the mind

Put your mind to work and see if you can solve these riddles.

1. A man is condemned to death. He has to choose between three rooms. The first is full of raging fires, the second is full of assassins with loaded guns, and the third is full of lions that haven’t eaten in three years. Which room is safest for him?

2. A woman shoots her husband. Then she holds him under water for over five minutes. Finally, she hangs him. But five minutes later they both go out together and enjoy a wonderful dinner together.

3. There are two plastic jugs filled with water. How could you put all of this water into a barrel, without using the jugs or any dividers, and still tell which water came from which jug?

4. What is black when you buy it, red when you use it and gray when you throw it away?

5. Can you name three consecutive days without using the words Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, or Sunday?

6. This is an unusual paragraph. I’m curious how quickly you can find out what is so unusual about it. It looks so plain you would think nothing was wrong with it. In fact, nothing is wrong with it! It is unusual though. Study it, and think about it, but you still may not find anything odd. But if you work at it a bit, you might find out.

The answers will be in the article in next week’s edition. Test your brain and see how many you can figure out by next week. Have a blessed week!

“I’ll see you in the terminals!”

For more information, visit www.dfwchapel.org.

American Airlines, dispatchers reach accord

American Airlines and the Transport Workers Union have reached a tentative agreement in principle for the Dispatcher workgroup. Details about the tentative agreement will be shared with the TWU-represented Dispatchers and Operational Coordinators in the coming days.

American has been in negotiations with the TWU Dispatch group since May 2006. Both parties worked collaboratively to reach a tentative agreement that addresses the interests of TWU-represented dispatchers and the company.

American Airlines has more than 50,000 employees represented by unions, including approximately 180 under this tentative agreement.

Source: American Airlines

Alaska Airlines renew IOSA registry

Alaska Airlines announced Nov. 15 that it again successfully completed the International Air Transport Association Operational Safety Audit and has been renewed on the IOSA Registry. The airline has been on the registry since 2006.

The IOSA Registry is a key element of efforts to promote global airline operational safety. To achieve IOSA registration, Alaska Airlines satisfied more than 900 standards in eight operational areas.

“Safety is a foundational core value at Alaska Airlines that all of our employees are committed to,” said Tom Nunn, Alaska’s vice president of safety. The IOSA program has established a universally accepted set of safety audit standards.

Source: Alaska Airlines

British airlines want to axe tax

Four leading airline chief executives are calling on George Osborne to axe Air Passenger Duty arguing that its negative impact on the UK economy is outweighing any benefit from the revenue raised.

In a letter to the Chancellor, Carolyn McCall from easyJet, Willie Walsh from IAG the parent company of British Airways, Michael O’Leary from Ryanair and Steve Ridgway from Virgin Atlantic say that what is happening in the UK mirrors what occurred in the Netherlands in 2008/09 when a similar air tax was imposed.

After a year, the levy was abandoned after a study showed that its harmful effects on the Dutch economy were nearly four times greater than the revenue it produced.

The letter highlights that passenger numbers at UK airports have fallen consecutively for the last three years to a level lower than 2004.

In 2010, there were 7.4 million fewer passengers in the UK while numbers using European airports grew by 66.3 million.

The chief executives challenge the Chancellor to commission an independent report on the true economic effects of aviation tax in Britain.

APD was doubled in 2007 and hiked again in each of the last two years. The UK has the highest aviation taxes in the world.

The letter states that:

“For hard-working families, APD is a tax too far for the privilege of taking a well-earned holiday. It is also a tax on tourism and a tax on business.

“Aviation doesn’t just drive exports – it is a major exporter in its own right with our airlines earning nearly £11 billion of foreign revenues every year. Tourism is one of the UK’s most important earners and is worth £115 billion to the UK economy.

“We take our responsibility to the environment very seriously and have taken steps to reduce our impact. We support emissions trading (ETS) in principle but a combination of both APD and ETS when it is introduced is unsustainable.”

Separately, a survey carried out by the airlines this week shows that 85 per cent of those asked believe that aviation is important to the recovery of the UK economy and 77 per cent believe that APD is an unfair tax.

Source: British Airways
Notice of Criminal Trespass Violation

11/17/2011 at 11:28 a.m. Officers were dispatched to Terminal D, Entry 30, and Lower Roadway in reference to a suspicious circumstances call. While en-route to the location, additional information was dispatched with physical and clothing description of the person involved and that the subject was a possible homeless person. Upon arrival, officers realized they had made contact with the subject several times before at Terminal D. It was determined the subject was homeless. She was refusing to leave the Terminal. The subject was served with a Notice of Criminal Trespass Violation and she was arrested.

Outstanding Warrant & Possession of Marijuana

11/17/2011 at 6:08 p.m. A DFW officer observed a blue Chevrolet sedan traveling east in the west-bound turn lane at the 3800 block of East 38th Street. A traffic stop was conducted. The driver was checked through DFW Communications, who found and confirmed Dallas Police Department Warrant (No Seat Belt, $301.60 Bond). The driver was placed under arrest. Upon search of the area under the driver’s seat, officers realized they had made contact with the subject several times out of Euleess PD. Warrants were confirmed and subject was transported to Euleess PD Jail for booking. Subject was issued four citations which he was allowed to sign.

Outstanding Warrant

11/20/2011 at 11:18/11 at 12:45 p.m. A DFW officer responded to a warrant service call at the Terminal D Immigration and Customs screening area. During a routine screening check, Immigration and Customs Officers discovered a passenger on North America Flight #NA7016 had an outstanding warrant out of Hillsborough County PD Tampa, FL. DFW Communications confirmed the warrant. The passenger was then placed under arrest for the warrant: Felony Battery on a Law Enforcement Officer, No Bond set.

Driving While Intoxicated

11/17/2011 at 9:04 p.m. An officer noticed a white four door vehicle traveling in the 2000 block of S. Airfield with a defective rear license plate light, that was not illuminating at a distance of 50 feet from the rear (Per Sec. 547.322 Texas Transportation Code Tail Lamps Required (f) (1)-(2) (g)). Subsequent investigation revealed the subject had three active outstanding warrants out of Euleess PD. Warrants were confirmed and subject was transported to Euleess PD Jail for booking. Subject was issued four citations which he was allowed to sign.

Outstanding Warrant

11/19/2011 at 6:21 p.m. Officers were dispatched to a Warrant Service in the Terminal D Customs area. The warrant was confirmed, the subject was arrested for the warrant and the subject was transported to DFW DPS Station One for the book-in process. The subject was wanted by the Washington County Sheriffs’ Office West Bend, WI, for (FTA Felony DWI, Warrant, No Bond).

Drinking While Intoxicated

11/19/2011 at 12:37 p.m. A DFW officer performed a traffic stop on a red Chevrolet four door vehicle at the 4000 block of North International Parkway, for having defective rear license plate lights. The driver was checked through DFW Communications, who found and confirmed Carrollton Police Department warrant for Attempted Theft ($640). The vehicle was released to the passenger at the driver’s request.

Outstanding Warrant

12/09/2011 at 2:28 p.m. A male subject was stopped for speeding at 2100 North Airfield Drive. The subject appeared to be intoxicated and performed poorly on field sobriety test. He was placed under arrest for Driving While Intoxicated.

Theft

11/20/2011 at 3:45 p.m. Officers responded to Terminal C Gate-C10 entry way in reference to a theft in progress. Officers arrived and stopped the suspect while committing theft. It was found that the suspect tried to take multiple bags from different victims. The suspect was arrested.

Outstanding Warrants

11/20/2011 at 8:53 p.m. An officer conducted a license plate check on a vehicle in the 1900 Block of W. Airfield Dr. Moments later, officer noticed the vehicle had a region hit out of Dallas PD. The officer initiated a traffic stop on the above mentioned vehicle and arrested the defender for three active class C warrants out of Irving PD. The vehicle was released to subject’s wife.
Qantas has been unable to reach a new agreement with the Australian and International Pilots Association (AIPA) and on Nov. 21 both parties concluded that Fair Work Australia will need to resolve the dispute.

Qantas has negotiated in good faith for 15 months with the pilots union including over 50 meetings including 19 days of meetings before Fair Work Australia over recent weeks.

Qantas Chief Executive Officer Alan Joyce said while Qantas preferred option had been to resolve the dispute through negotiations, it was now time to let Fair Work Australia bring the matter to a close.

“We haven’t been able to reach a new agreement with the Australian and International Pilots Association through negotiations so we will now let the independent umpire decide,” Joyce said. “We did make some progress in negotiations with movement on both sides however in the end we were unable to reach a new agreement for our 1600 long-haul pilots.

“We will continue to explore any opportunities with the pilots’ union to reduce the number of matters that need to be arbitrated on.

“Qantas did not terminate the negotiations today. Both parties concluded that an agreement could not be reached so the matter will be resolved by arbitration.

“Qantas customers have returned in large numbers since we resumed flying and they can continue to book flights with absolute confidence.

“Fair Work Australia ordered Independent umpire to decide on Qantas pilots’ union

Qantas employees represented by the Transport Workers Union (TWU) and other major unions have tried to negotiate a contract that curbs the outsourcing of Australian jobs but have been rebuffed by management. The Teamsters, the largest union of transportation workers in the U.S., represents the international crew that handles Qantas freight.

“Qantas airline workers around the world dedicate their lives to helping their company grow,” said Teamsters General President Jim Hoffa. “We will continue to stand up and fight for our brothers and sisters Down Under until they win a contract that fairly rewards them for the hard work they do to make their employer so successful.”

Teamsters Airline Division members immediately staged U.S. demonstrations to support Qantas pilots, flight attendants, baggage handlers, ticket agents and other workers after CEO Alan Joyce’s decision to freeze the entire fleet stunned shareholders and left countless customers around the globe stranded for several days in late October.

Qantas' approach with its workforce has come under fire because strong industrial unions in Australia like the TWU have constructive relations with management to help employers compete via collaborative strategies that serve labor and management alike.

However, the federal government in Canberra was forced to intervene so that the workers could return to their jobs during a 21-day period in what was widely viewed as a retaliation against workers who were negotiating. The TWU has lodged an appeal against bans on striking.

“We call on Alan Joyce to end his campaign to destroy good Australian jobs.

“We demand that this CEO stop his war on workers, passengers, the public, and the company’s performance,” said Teamster Airline Division Director Capt. David Bourne.

Source: International Brotherhood of Teamsters
Marine beats cancer, gains new outlook on Corps

By Cpl. Katherine M. Solano

At 18 years young, many men are thinking about their first year of college, their high-school sweetheart, or even their impending adulthood and the responsibilities that come with it. For many, the furthest thing from their mind is a cancer diagnosis — for Cpl. Daniel Botero, it was a reality.

The Colombia, South America, native decided that at 18, he was going to give back to the country that has, in his own words, given him hope and opportunities in life, by enlisting in the military. With a four-year sacrifice on his shoulders, Botero had already done more than the majority of his peers.

Fast forward through training and, just as he was about to begin his military occupational specialty classes to become a combat engineer, he was faced with a prospect that some adults cannot even fathom. He was diagnosed with cancer in February 2009.

Not only was he diagnosed with testicular cancer, but doctors told him it had spread. His liver, lungs and brain also had cancerous cells.

A new Marine and a new adult, Botero now added new cancer patient to his life’s résumé, while putting his Marine Corps career on hold.

The new Marine began an aggressive course of chemotherapy. The treatment left him weak, without hair and unable to do simple tasks without tremendous effort.

After his first surgery, both he and his doctors weren’t sure if he would make it through a necessary second surgery.

“I was so weak from the chemo, we didn’t even know if I would survive the anesthesia,” Botero said. “I told them I needed a month to just rest, eat and try to gain some strength. My odds were still bad going into the second surgery.”

In July 2009, doctors successfully completed his second surgery. Fourteen months later, his doctors told him his cancer was in remission.

Botero could begin his life as a Marine, a life that only a year ago held no guarantees. In less than two years, he had become a Marine, been diagnosed with cancer, had faced the very real possibility of dying before his 21st birthday, and now he was a cancer survivor.

He jumped back into his Marine Corps training with zeal. With the Wounded Warriors Battalion aboard Marine Corps Base Camp Lejeune, NC, Botero developed an even more positive outlook while surrounded by those he came to consider as family. The common bond that the Marines formed by enduring various injuries, diseases and treatments, is one he will cherish forever.

“The whole thing was a good experience because I appreciate every little thing now,” Botero began. “Instead of always being mad, we learned to be thankful. Everything is glorious.”

When he left the Wounded Warriors Battalion and began his work as a combat engineer, he took what he learned with him on his deployment to Afghanistan with the Combat Logistics Battalion 1 Embedded Partnering Team, 2nd Marine Logistics Group (Forward). The positive attitude he had before his cancer diagnosis has only expanded since then.

“I am a joker, always smiling,” Botero said. “That is what held me up through all of this.”

Botero’s outlook on life has improved, but he says the biggest change came in his outlook on the Marine Corps.

“It made me realize the Marine Corps is a path, not just a job,” he stated.

His appreciation for the Marine Corps and life itself is evident as he discusses the harder days of treatment.

“Going through this changed my outlook on everything,” Botero said. “I realize you have to enjoy every minute. A lot of people think of their future, but I believe in living your future as you’re building it.”
Largest flight school in China buys Cirrus planes

Cirrus Aircraft announced Nov. 15 that its SR20 aircraft has been selected by the Civil Aviation Flight University of China (CAFUC) as an aircraft that will be used to train its pilots. CAFUC is the largest flight university in the world with more than 8,000 full-time students studying civil aviation and related subjects. It is the only full-time regular institution of higher education for civil aviation pilots in China.

The fleet of 20 Cirrus SR20 aircraft will join the existing CAFUC fleet of 200 airplanes on the Luoyang sub-college campus. In addition, CAFUC is becoming a training center for Cirrus Aircraft, where it will train technicians to perform maintenance and other service work on Cirrus Aircraft.

“This sale is representative of the growth we see for Cirrus as we enter into global flight training markets,” said Ian Bentley, Vice President and Managing Director at Cirrus Aircraft.

“We are honored to have been chosen by CAFUC to supply these new aircraft. This sale, and the recent sale to the United States Air Force Academy continues to drive our position as a major training fleet supplier in U.S. and global markets,” added Bentley.

Source: Cirrus Aircraft

Concessions

Continued from Page 1

Then it was the Concessionaire Customer Service Champions, each receiving a check for $5,000. Beginning and listed by category: Casual Dining / Bar - High Volume, Tigin Irish Pub Terminal D Gate D20 and Customer Service Champion Casual Dining / Bar - Low Volume - Cowtown Bar, Terminal A, Gate A35; and Quick Serve - High Volume, McDonald’s at Terminal B, Gate B29; and Quick Serve - Low Volume, Taco Bell Express at Terminal C, Gate C14.

Also recognized for the 2011 Customer Service Champions, under the following categories were: Snack / Specialty Coffee – High Volume, Dunkin’ Donuts Terminal A Gate A28 and Snack / Specialty Coffee – Low Volume Auntie Anne’s at Terminal E, Gate E15. Specialty Retail – High Volume, Natalie’s Candy Jar at Terminal B, Gate B33 and Specialty Retail - Low Volume, La Bodega Winery at Terminal D Gate D14.

The 2011 Customer Service Champions concluded with the last category for News / Convenience Retail – High Volume, Fox News Channel at Terminal E, Gate E14 and News / Convenience Retail – Low Volume, Z Market at Terminal B, Gate B33.

While the weather turned cold and windy, the celebration continued with cake and refreshments for guests and participants alike.

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Airline ‘scare tactics’ follow tarmac delay fines

In the wake of the U.S. Department of Transportation’s (DOT) recent landmark decision to fine American Eagle $900,000 for the May 29 stranding of nearly 600 passengers on Chicago O’Hare’s tarmac, it appears that the airline industry has resorted to scare tactics in an attempt to halt the advance of pro-passerger reforms. According to multiple news reports, numerous commercial airlines are claiming that the threat of new fines for standrings would cause them to cancel an increased number of flights.

“The purpose for the new passenger protections, including the fines, is to create incentives for the airlines to treat passengers more fairly, not give them an excuse to punish their customers further,” said Kate Hanni, FlyersRights founder and Executive Director. “Hopefully the airlines focus their energy to comply with the new DOT rules, rather than thwart them.”

According to DOT documents, American Eagle was fined for loading 15 aircraft that they knew had no chance of making an on-time departure and for those flights’ passengers spending hours on the tarmac as a direct result of their decisions. While the $900,000 fine represents a slap on the wrist given that the American Eagle parent company AMR, could have been fined up to $43.3 million.

Some news stories cited a recent GAO report that suggests a relationship between implementation of the DOT’s Three-Hour Tarmac Rule and a slightly increased cancellation rate in the final months of 2010 when compared to 2009. FlyersRights.org views that study with skepticism.

“The GAO study has many flaws. In 2009 and 2010 – the two years in which the Three Hour Rule has been in effect, airlines had the third- and fourth-lowest cancellation rates of the last 16 years. So clearly more cancelled flights cannot be attributed to the advent of new passenger protections,” Hanni said. “The DOT is completing a more comprehensive study regarding the benefits and impacts of new passenger protections, which we hope to see by the end of the year. We urge the public to await the results.”

Source: FlyersRights.org

U.S. containerized exports climb for 8th quarter

Led by strong demand for agricultural products in Asia, U.S. containerized exports expanded 6.7 percent in the third quarter, according to figures released Nov. 17 by The Journal of Commerce/PIERS, leaving export volume from the U.S. up 8.3 percent through the first nine months of 2011.

Westbound trans-Pacific trade for the third quarter rose 10.4 percent year-over-year to 1,653,158 20-foot-equivalent units, pushed by a surge in exports to China.

The top market for U.S. exports, China followed its second quarter increase of 6 percent with a 13 percent jump in the third quarter to 652,069 TEUs.

An increase in grain containerization and strong demand for wastepaper and scrap metal contributed to the third quarter total of 2,933,396 TEUs exported, which marked the eighth consecutive quarter of containerized exports growth.

“Grain importers in China are finding financing more readily available when their shipments are containerized, which is driving a shift in shipment methods for grains and soybeans,” said Mario O. Moreno, economist for The Journal of Commerce/PIERS, noting a third quarter leap of 98 percent in containerized soybean volumes to 40,298 TEUs. The results were in line with Moreno’s forecast of 6.3 percent growth in exports in the quarter and a forecast of 10 percent growth in the trans-Pacific market, as outlined in The Journal of Commerce’s recent Container Shipping Outlook.

Source: The Journal of Commerce/PIERS

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Pan Am

Continued From Page 1

of young men and women.

"Out of 425 young women and men interviewed, I was hired," Smith said. "Most flight attendants were hired abroad because they could speak the language of the route's destination. Seventy-five percent or more, because it was the most practical and effective way to provide customer service to international travelers. We were hired for our bilingual skills and the language that we were proficient in. I spoke French, so I would be on the flights to France and the flight destinations where French would be the dominant language. It was the best career any woman could ask for when women's careers were limited to being a teacher, nurse, homemaker, waiter or secretary. Pan Am provided an opportunity for adventure to countries and continents that would not happen otherwise."

Diane Porterfield worked as a flight attendant and calendar model, from 1959 to 1961.

"Pan Am recognized customer service as the outward expression to show appreciation to their customers and recognized that young women who were ambitious, bilingual and enthusiastic could be the most qualified. They were not required to be American citizens," Porterfield said.

Sherry Williams from Miami started out with United before working with Pan Am.

"Working for Pan Am was my goal and what I always wanted growing up. I loved their uniforms. Pan Am's flight attendants' and pilots' uniforms were specially designed by designer greats such as Edith Head or Oscar de la Renta, to be fashionable at all times. The uniforms were fashionably tailored for comfort and fit. The uniform was designed for service and not to pinch or bind while being flattering to body form. I have bought many of the uniforms, the accessories, dishes, luggage, toiletries of Pan Am and have donated these in the San Francisco and Miami museums."

Diane Porterfield, holding a company calendar that features her as a model.

"The world forgot how much of an ambassador Pan Am had been for America," Christina Wyman said. When she was hired by Pan Am in Europe, she and her family were refugees from Germany. Her father had just been released from a Russian prison. "Pan Am offered me the chance of a lifetime. The requirements were simple, they chose women and men who were genuine with kindness, not pretentious or shallow."

As if planned and rehearsed, Ulla Lintner and her sister Ilse Zale joined their voices with Wyman to say, "Pan Am's flight attendants' very nature would be to have soft answers, inoffensive customs at the table, courtesy to one's elders, better, equals and inferiors. All of which are the simple evidence of being practical and of solid character. Among the customary duties of serving refreshments, distributing magazines, answering questions, and coping with passengers' personal emergencies. It was as if I were living a dream with all the glamour, travel and time spent in other countries and coming to America."

Barbara Shropshire shared amazing and true stories of air adventures of danger and mystery cloaked with high drama. As an example, a traveler would be wanted in a country, and that country's police would board the plane and demand the traveler be put off the flight to be taken into custody. It didn't happen just once, but several times. Pan Am recognized that customer service is the glue that binds a company to continued success with travel routes. Pan Am was not allowed to offer flights originating and concluding within the continental United States. Without the portable United States routes, Pan Am began to lose ground financially. Eventually, Pan Am was allowed domestic flights, which was too little and too late for financial recovery.

Attendants acknowledge TSA anniversary

The Association of Flight Attendants-CWA International President Veda Shook issued the following statement on the upcoming tenth anniversary of the Transportation Security Administration:

"Since the tragic events of September 11th, Flight Attendants go to work with an even greater sense of responsibility. We know that not only are we first responders to emergencies affecting the health and safety of our passengers and other crewmembers, we are also the last line of defense in aviation security. As front-line safety professionals, Flight Attendants count on the TSA and the thousands of Unionized Transportation Security Officers who ensure a secure work environment and safe travels for passengers."

"As we mark the tenth anniversary of this vital organization, we applaud the enhancements TSA has provided to make our skies safer."

"Through the combined efforts of Flight Attendants, Pilots, Transportation Safety Officers, Air Marshall's and the traveling public, it has been ten years since the last successful attack. We celebrate the many milestones TSA has made over the last ten years and thank them for their continued service to our nation's transportation infrastructure."

Source: Association of Flight Attendants-CWA (AFA-CWA)

Tara Wheeler, Au.D.

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Holiday releases promise wide variety of entertainment

It is that time of year. Turkey, dressing, over-achievers with their Christmas lights already up, and of course the end of the year Oscar push in the theatres.

Award-winning performances are as common place as pumpkin pie and Holiday parades. It is the last chance for studios to get their films in front of the voting member's eyes before ballots are cast and a perfect chance for you to see some noteworthy films. There are a few on my radar (some award worthy, some not). This is a list of what I am personally excited to see over the next several weeks.

The Descendants. Alexander Payne (in his first director role since Sideways) has George Clooney playing a father trying to build bridges with his daughters after his wife is involved in an accident. Based on Kau'i Hart Hemmings's debut novel, this one has buzz around it for nominations for Clooney and Payne, even if George doesn't wear a suit. [In theaters 11/18]

Tinker Tailor Soldier Spy. Steven Spielberg directed, Peter Jackson produced, with music by John Williams. This PG rated animated adventure is going to be mesmerizing for the whole family as Tintin and Captain Haddock set off on a treasure hunt for a sunken ship. This will certainly be the holiday family film of the year. [In theaters 12/21]

War Horse. This war drama is a Tony Award winning play but can it transfer to the big screen and still hold an audience's attention? Steven Spielberg directs, but a film that is nearly three hours long can it transfer to the big screen? [In theaters 11/18]

The Girl with the Dragon Tattoo. Some other films to keep an eye on. Carnage. Kate Winslet, Jodie Foster, Christoph Waltz, and Roman Polanski. Enough said. [12/16]

Extremely Loud and Incredibly Close. Tom Hanks and Sandra Bullock star in this drama about a 9 year old boy who searches New York for the lock that matches a mysterious key left by his father when he was killed in the September 11 attacks.

George Clooney in The Descendants

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Classified
**Airlines take action to halt bank financing**

The Air Transport Association of America (ATA) filed suit against the Export-Import Bank of the United States (Ex-Im Bank) on Nov. 16 to halt a pending deal for $3.4 billion in loan guarantees for aircraft financing to Air India, saying that it fails to meet statutory requirements, including consideration of the impact on the U.S. airline industry and U.S. airline jobs.

The Ex-Im Bank recently approved $1.3 billion in U.S. taxpayer-backed loan guarantees for Air India, and is considering an additional $2.1 billion in loan guarantees, to support the purchase of 30 aircraft, including 27 Boeing 787s for delivery between 2011-2015. In a suit filed with the U.S. District Court of the District of Columbia, ATA asked the court to find the Air India loan-guarantee commitments unlawful, to prevent the loan guarantees from being issued, and to order injunctive relief requiring the Ex-Im Bank to comply with its statutory obligations.

The lawsuit follows an ATA letter to the Ex-Im Bank earlier this month, which said that loan guarantees to Air India and other foreign carriers fail to comply with specific statutory mandates, including consideration of the impact from such financings on U.S. industry and jobs, and ensuring that the underlying loans have reasonable assurance of repayment. U.S. taxpayers could be left to foot the bill for any default by a foreign carrier on its loans.

ATA asserted that the practices of Ex-Im Bank put U.S. carriers at a commercial disadvantage to foreign carriers. Specifically, the U.S. loan guarantees enable foreign carriers to obtain financing for aircraft at considerably lower rates, in some cases up to 50 percent lower, than what U.S. airlines must pay on the commercial market.

Having received more than $52 billion in U.S. taxpayer-funded loan guarantees over the last 10 years, foreign carriers have added capacity and gained market share. Lower financing costs have allowed foreign airlines to add 12 percent more capacity on U.S.-international routes than they would have without Ex-Im Bank guarantees. That overcapacity already has crowded out U.S. airlines and forced some carriers to cut routes.

A reduction in capacity means fewer U.S. airline jobs. Ex-Im Bank guarantees to foreign carriers have forced U.S. airlines to cut between 4,100 and 7,500 jobs, costing employees $372 million to $684 million in lost income.

“This is yet another example of the U.S. government failing to recognize the contribution of the U.S. airline industry to our economy and jobs growth by creating an environment that favors foreign competitors over domestic carriers,” said ATA President and CEO Nicholas E. Calio.

*Source: Air Transport Association of America*
FUN AND GAMES

CryptoQuote

AXYDLBAAKR Is LONGFELLOW
One letter stands for another. In this sample, A is used for the three L's, X for the two O's, etc. Single letters, apostrophes, the length and formation of the words are all hints. Each week the code letters are different.
"K EUNNEO BFVPEOGLQ UQ
K GKFLOJVVQ NSUFL." NSKN UQ PSX QV YKFX
COJQVFQ GVFN ZVVE PUNS
UN. - GKF BUGFOX
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Letter Box by Linda Thistle
Place a letter in the empty boxes in such a way that each row across, each column down and each small 9-box square contains all of the letters listed above the diagram. When completed, the row indicated will spell out a word or words.

K EUNNEO BFVPEOGLQ UQ
K GKFLOJVVQ NSUFL.
NSKN UQ PSX QV YKFX
COJQVFQ GVFN ZVVE PUNS
UN. - GKF BUGFOX

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King Crossword

ACROSS
1 Overseer of JFK and LAX
3 Fauces
4 Jewel
5 Soul parts
6 Throw in
13 Big hatchet
14 Plankton components
15 Actor McBride
16 March Madness
18 Pirouette pivot
19 Movie
20 Pond gunk
22 Away from WSW
23 Verifiable
25 Antiquated
26 Riddle of the year
29 Verbotten
31 Trip around the world
34 Namesake of a sort
37 Cork out
38 Information
39 Ottoman officer
41 Way out
43 Represent-ative
44 Before
48 Done with desperation
52 Opposite of
“oui”
8 Subordinate Claus
9 Id
counterpart
10 Greek consonant
11 That woman
12 Experts
13 Jupiter has
14 Crowd?
15 Tease
16 Numerical prefix
17 Addnl.
18 Hook with a handle
19 Ostracized
20 “— Black”
21 Chat
22 Mimic
33 Violinist’s need
36 Creche trio
37 One inspired by Terpsichore
40 Reach
41 Ohio city
42 O. Henry’s specialty
44 Nervous
45 Commotions
46 Quaker address
47 address
48 Fleur-de— phone
49 Citric beverage
50 Reed instrument
51 Definite article

DOWN
1 Data
2 Kind of committee
3 Farewell
4 Hook with a handle
5 Ostracized
6 “— Black”
7 Chat
8 Military
10 Greek
11 Name
12 Experts
13 Jupiter has
14 Crowd?
15 Tease
16 Numerical prefix
17 Addnl.
18 Hook with a handle
19 Ostracized
20 “— Black”
21 Chat
22 Mimic
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41 Ohio city
42 O. Henry’s specialty
44 Nervous
45 Commotions
46 Quaker address
47 address
48 Fleur-de— phone
49 Citric beverage
50 Reed instrument
51 Definite article

Try Squares

5 3 1 4 6 9 8 2
1 8 4 9 3 2 7 6 5
9 2 6 7 8 5 4 1 3
3 4 8 2 9 1 6 5 7
7 5 9 8 6 4 3 2 1
2 6 1 3 5 7 8 9 4
8 5 2 4 7 9 1 3 6
4 1 3 6 2 8 5 7 9
6 7 9 5 1 3 2 4 8

Weekly SUDOKU

Answer
5 3 1 4 6 9 8 2
1 8 4 9 3 2 7 6 5
9 2 6 7 8 5 4 1 3
3 4 8 2 9 1 6 5 7
7 5 9 8 6 4 3 2 1
2 6 1 3 5 7 8 9 4
8 5 2 4 7 9 1 3 6
4 1 3 6 2 8 5 7 9
6 7 9 5 1 3 2 4 8

Snowflakes solution
WICKER
ORDER
Bored
WOWN
ENTRY
Odd 6
WORL
AWOKEN
L

Put a Paw print in your heart and a best friend at home!
The precious pets at the DFW Humane Society would like to bring a lifetime of love and happiness into your home!!

Have you heard that old saying, “pretty as a picture”? Well, that’s me! I’m that sweet girl in the picture, and my name is Dixie. I’m 2 years old and I was rescued from another shelter. I’m also a big sweetheart — I’m super friendly and I love being around both children and other dogs. So, I’m the family dog you’ve been waiting for! Don’t wait any longer — come and meet me today!

If you are looking for a “BIG” loving guy you found one. My name is Oliver. I am a 2-year-old black and white neutered male. I was rescued from another shelter. I am trying to adjust to this wonderful shelter, so right now I am a bit shy. When you whisper sweet words to me I turn into such a lover. PLEASE come by and let’s get acquainted. I can’t wait to have a loving home with you.

Come adopt a new family member today! If you can’t adopt, please donate!

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